



CONTACT INFORMATION

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EDUCATION

Chung Yuan Christian University
Ph.D. in Industrial and Systems Engineering | Sep 2007 - Jun 2016
Baker College (USA)
Master's Degree in Business Administration | Sep 1997 - Jun 1998
Chinese Culture University - Master's Degree in Labor and Human Resources | Sep 2022 - Jun 2024

PROFESSIONAL EXPERIENCE

1. Asia Eastern University of Science and Technology, Department of Industrial Management - Assistant Professor | Aug 2026 - Present
2. Shuo-Yang Electric Co., Ltd. - Independent Director | Oct 2022 - Present
3. Chung Yuan Christian University, Department of Industrial and Systems Engineering - Assistant Professor | Feb 2023 - Jan 2026
4. Yue-Ma Chung Yuan Foundation - Board Member | Jan 2023 - Dec 2025
5. Sunrise Pacific Co., Ltd. - Supervisor | Oct 2018 - Apr 2020
6. YOU NEEDS Consultant Co., Ltd. - Chief Executive Officer | Oct 2009 - Jan 2023
7. Yue-Ma Chung Yuan Foundation - Chief Executive Officer | Feb 2008 - Aug 2015
8. Ahead International Management Consulting Co., Ltd. - Senior Consultant | Nov 2005 - Jan 2023
9. Ahead International Management Consulting Co., Ltd. - Director, Consulting Resources Department | Oct 2004 - Oct 2005
10. Fortune Electric Co., Ltd. - Recruitment Specialist | Mar 2003 - Aug 2004
11. G-Shank Enterprise Co., Ltd. - Financial Specialist | Sep 2005 - Apr 2006

PROFESSIONAL ASSOCIATIONS

1. Chinese Society for Quality Engineering - Lifetime Member
2. Chinese Association for Holistic Talent Development - Lifetime Member

AREAS OF EXPERTISE

Quality management and process improvement; production management; supply chain management; competency management and operations research; project management; human resource management; labor-management negotiation; and workforce capability development.

PUBLICATIONS

(1) Journal Articles

1. Kai-Chun Yang, Yuan-Ju Chou, Bang-Hung Yang, Chen-Chia Lan, Shioh-Wen Yang, Yung Tsan Jou, and Yuan-Hwa Chou (2025, Apr.). "Impact of clinical factors on reproducibility of dopamine transporter imaging: A 99mTc-TRODAT SPECT study with sufficient size." *Progress in Neuro-Psychopharmacology and Biological Psychiatry*, 138, 111370. (SCI)
2. PoTsang B. Huang, Tsung-Ying Yu, Yuan-Ju Chou, and Yi-Ching Lin (2016, Oct.). "Simulation method for dispatching national border security manpower to mitigate manpower shortage." *Journal of Air Transport Management*, 57, 43-51. (SCI)
3. Jui-Chin Jiang and Yuan-Ju Chou (2013). "Innovative Strategies Layout in Recruiting." *Proceedings of the International Conference on Managing the Asian Century*, 503-511.
4. Jui-Chin Jiang, Paul Sun, and Yuan-Ju Chou (2012). "Two main cognitive gaps by using TRIZ and tools in service system design." *International Journal of Services, Economics and Management*, 4(4), 317-330. (EI)

(2) Conference Papers

- Yuan-Ju Chou, Yu-Ho Lin, and Yue-Zhai Hung (2025, Nov.). "The Effects of ESG-Oriented Green Indicators on Employee and Supply Chain Performance." 2025 Annual Conference and Academic Symposium of the Chinese Institute of Industrial Engineers, National Kaohsiung University of Science and Technology. First author.
- Yuan-Ju Chou and Yu-Ho Lin (2025, Aug.). "The Impact of Integrating Green Process Management into Work Design on Organizational Performance." *International Conference on Economic Research and Business Studies (ICERBS 2025)*, Taipei, Taiwan. First author.
- Yuan-Ju Chou (2023, Nov.). "A Preliminary Study on the Feasibility of Using FMEA to Develop Competency-Based Curricula." *Taiwan Labor Studies Association Master's Thesis Award Presentation*, Taipei, Taiwan. First and corresponding author.
- Yuan-Ju Chou (2023, May). "A Preliminary Study of Risk Assessment for Competency-Based Curricula Using Failure Mode Analysis." *2023 Conference on Changes in Society, Environment, and Governance: Labor and Human Resources*, Taipei, Taiwan. First and corresponding author.
- Jui-Chin Jiang, Tsung-Ying Yu, and Yuan-Ju Chou (2017, Jul.). "Using Iceberg Theory to Construct a Big-Data Talent Screening Model." *Proceedings of the 3rd Asian Social Sciences Conference (ASCON3)*, Osaka, Japan. MOST 105-2221-E-033-045.
- Jui-Chin Jiang, Yuan-Ju Chou, and Hsiao-Kuang Ling (2014). "An Integrated Model for Enterprises to Establish Cross-System Training Quality Systems." *2014 Annual Conference and Academic Symposium of the Chinese Institute of Industrial Engineers, Taiwan, R.O.C.*, Dec. 6, 2014.
- Jui-Chin Jiang, Yuan-Ju Chou, and Hsiao-Kuang Ling (2014). "A Comparative Study of the ISO 29990 and TTQS Training Quality Systems." *2014 Conference on Innovative Integrated Services, Taiwan, R.O.C.*, Nov. 13, 2014.
- Jui-Chin Jiang and Yuan-Ju Chou (2013, Dec.). "Transpose TRIZ Contradiction Matrix on Human Resource Function Select Mode." *2013 Annual Conference and Academic Symposium of the Chinese Institute of Industrial Engineers, National Pingtung University of Science and Technology*. Corresponding author.
- Jui-Chin Jiang and Yuan-Ju Chou (2013). "Transpose TRIZ Contradiction Matrix on Human Resource Function Select Model." *2013 Annual Conference and Academic Symposium of the Chinese Institute of Industrial Engineers, Taiwan, R.O.C.*, Dec. 7, 2013.
- Jui-Chin Jiang, Paul Sun, and Yuan-Ju Chou (2011). "Two Gaps by Using TRIZ and Tools for Service System Design." *The 2nd International Research Symposium in Service Management, Yogyakarta, Indonesia*.

(3) Books

- *Career Quotient Psychology: Why Blind Job Seeking Calls for a Smarter Approach* (ISBN 9789576808371). Taipei, Taiwan, R.O.C.: Money Line Culture Co., Ltd.
- *Career Quotient EELTAP: Workplace Survival Skills* (Oct. 2019). Songye Culture Co., Ltd.
- *AFNOR Project Manager Intensive Training Manual* (Feb. 2014). Wonet International Co., Ltd.
- *Human Resource Management* (Oct. 2010). Tunghua Book Co., Ltd.

PATENTS

(1) Taiwan Patent Certificates

- Competency-Based Talent Selection and System - Utility Model Patent No. M564788
- Competency-Based Talent Selection Method and System - Invention Patent No. I661388

(2) Mainland China Patent Certificate

- Competency-Based Talent Selection Method and System - Invention Patent No. ZL2019 1 0198304.6

PROFESSIONAL CERTIFICATIONS

- Payroll and Tax Specialist Certificate, jointly issued by the China General Chamber of Commerce and ATHE
- Bureau Veritas (France) - ISO 29990 Lead Auditor / Instructor
- Certified Project Management Trainer (Levels C/B)
- ISO 9000:2000 Lead Auditor
- GE 2010 Executive Leadership Program
- TTQS Training, Chinese National Federation of Industries
- International Project Management Certification Training Certificate and Instructor Certificate, Taiwan Project Management Association
- Senior Human Resource Manager Certification, Chinese Human Resource Management Development Association
- Training and Development Manager Certification, Chinese Human Resource Management Association
- Level B and Level C Chinese Cuisine (Meat) Cook Certificates, Ministry of Labor

AWARDS

(1) Academic Honors

- Nov. 11, 2023 - Master's Thesis Award in Labor Studies, Taiwan Labor Studies Association, Taiwan, R.O.C.
- Jan. 13, 2021 - 2019-2020 Outstanding New Payroll and Tax Specialist, China General Chamber of Commerce, Mainland China
- Nov. 7, 2018 - Third Prize, 2018 China (Ningbo) Human Resources Service Innovation and Entrepreneurship Competition, hosted by the Chinese Academy of Personnel Science and the Ningbo Municipal People's Government, Mainland China
- Jul. 9, 2010 - Best Student Paper Award, 2010 INFORMS Service Science Conference